

Limited Liability Company "METASEL", EDRPOU code 45204742, hereinafter referred to as the "Administrator", hereby publishes information on services provided by natural or legal persons, hereinafter referred to as the "Service Provider", on the Website <https://pravdop.com/>, on the one hand, offering capable individuals or legal entities, hereinafter referred to as the "Client", on the other hand, collectively referred to as the "Parties", and each individually as a "Party", to contract the Services, as listed on the Website <https://pravdop.com/> (hereinafter referred to as the "Services"), on the terms set forth below.

Definitions

Administrator shall refer to the Limited Liability Company "METASEL" (EDRPOU code 45204742), acting under its Charter and represented by its Director, Mariia Oleksandrivna Zverichenko, which is duly authorized to administer the Website located at <https://pravdop.com/>, publishes information regarding the Services, and engages in the promotion of the Services.

Website, as used in this Agreement, shall refer to the webpage accessible on the Internet at the domain name: <https://pravdop.com/>.

Service Provider shall mean business entities, namely: **Limited Liability Company "LAW FIRM 'PRAVOVA DOPOMOHA'"**, acting under its Charter and represented by its Director: Maryna Serhiivna Losenko; **individual entrepreneur Volodymyr Oleksandrovych Hurlov**, acting under a certificate of state registration of individual entrepreneurship issued by the Kyiv-Sviatoshyn District State Administration of the Kyiv Region on May 18, 2006, Series B01 No. 469683; **individual entrepreneur Tetiana Dmytrivna Hlynchak**, acting under an extract from the Unified State Register of Legal Entities, Individual Entrepreneurs, and Public Associations, registration number 2010350000000535931 dated April 5, 2024, who provide the Administrator with information for placement on the Website <https://pravdop.com/> concerning the services and undertake to provide the Client with the service under this Agreement. The name and details of the specific Service Provider for each Client shall be set forth in the documents sent to the Client concerning the provision of the Services, such as the invoice or bill. The Service Providers under this Agreement have the right to use the trademark "PRAVDOP" in connection with the offering and provision of services, under a license granted by Volodymyr Oleksandrovych Hurlov, the lawful owner of the proprietary rights to the registered trademark "PRAVDOP," under Trademark Registration Certificate No. 302747, issued on July 28, 2021.

Business Reputation refers to the evaluation of the entrepreneurial, social, professional, or other activities of the Service Provider and/or Administrator, as made by the Client through the dissemination of information to at least one other person by any means, including but not limited to publication on the Internet, print media, newsletters, reviews, comments, links, or any other public method, the distribution of false information, meaning information that is inaccurate, or information that infringes on personal non-property rights by either causing harm to the Service Provider, their personal non-property interests or impeding the Service Provider's ability to fully and promptly exercise their personal non-property rights.

Order shall mean an obligation mutually agreed upon by the Service Provider and the Client for the provision of a specified Service.

Client shall refer to any capable natural person or legal entity that requested a Service from the Service Provider and accepted the terms of this Public Offer Agreement. **Materials on the Website** <https://pravdop.com> constitute the protected results of intellectual activity, including article texts, their titles, introductions, summaries, illustrations, trademarks, logos,

as well as the design, structure, selection, coordination, appearance, overall style, and arrangement of the Content comprising the Website, along with other intellectual property items, collectively and/or individually, contained on the Website and protected under the Law of Ukraine "On Copyright and Related Rights."

Services shall mean legal, accounting, consulting, informational, and other actions performed by the Service Provider, including (but not limited to) oral and written consultations; preparation of applications, complaints, petitions, attorney requests, statements, claims, responses, appeals, cassation complaints, substantive motions, contracts, and other legal documents in accordance with procedural and substantive law; representation and protection of the Client's rights and interests before government authorities, local governments, enterprises, institutions, and organizations, as well as other legal services permitted by applicable law, intended to meet the Client's needs as outlined in this Agreement, the invoice, or other arrangements with the Client. The Service Provider may, at the Client's request, perform additional services not stipulated in this Agreement and not listed on the Website <https://pravdop.com/>.

Public Offer shall refer to the proposal of the Service Provider to enter into this Agreement under the terms specified therein, as outlined on the Internet at the following link: <https://pravdop.com/>.

The Public Offer is extended to an indefinite group of capable individuals and legal entities.

By making payment for the services provided by the Service Provider as listed on the Website <https://pravdop.com/>, the Client agrees to the terms of this Public Offer, whereby the Service Provider and the subject matter of the agreement are defined in accordance with this Public Offer Agreement. By entering into this Agreement, the Client confirms:

- complete and thorough understanding of the Public Offer as set forth in this Agreement;
- unconditional and unequivocal acceptance of the Public Offer as outlined in this Agreement;
- full understanding of the obligations arising under this Agreement and the legal consequences of its acceptance.

Execution of the Agreement is confirmed by a receipt, check, payment order, or other payment document (in electronic and/or paper form) that evidences payment for the services covered by this Agreement, in compliance with the requirements of Ukrainian law, unless otherwise agreed by the Parties.

Exercising their free will and in accordance with the applicable laws of Ukraine, the Service Provider and the Client enter into this Public Offer Agreement for the provision of services (hereinafter the "Agreement") on the following terms:

1. GENERAL TERMS AND CONDITIONS

1.1. This Agreement constitutes a public offer under Articles 633 and 641, Chapter 63 of the Civil Code of Ukraine. This Public Offer Agreement holds the same legal effect as a written contract. This Agreement sets forth all essential terms, allowing the Client to review the Services in full. The terms of this Agreement are uniform for all individuals who choose to accept them. This Agreement is an adhesion contract as defined in Article 634 of the Civil Code of Ukraine, as its terms are established by the Service Provider and may only be accepted by the Client by adhering to the Agreement in its entirety.

1.2. By accepting the terms of this Agreement, any individual or legal entity that accepts the offer

(public offer) to enter into this Agreement becomes the Client in accordance with Article 642 of the Civil Code of Ukraine and the terms of this Agreement. Acceptance is deemed to occur upon the Client's initial payment of at least 10% of the order amount based on an invoice issued by the Service Provider, provided directly or via electronic communication methods, including email, messaging apps (Viber, WhatsApp, Telegram, Facebook, Instagram, etc.), or by any other means that clearly

indicate the Client's acceptance of the Offer. The Service Provider under this Agreement is the entity that issued the invoice and received payment. The subject matter of this Agreement is the provision of Services as specified in this Agreement, the invoice, and any other arrangements with the Client.

1.3. The Administrator uses the Website <https://pravdop.com/> to:

- allow the Service Provider to post Services and related information;
 - promote the Services online;
 - provide the Service Provider, Client, and other users with free access to electronic content posted on the Website <https://pravdop.com/>;
 - enable the Client to place orders for Services listed by the Service Provider on the Website.
- 1.4. The Public Offer serves as the Agreement under which all Service Providers render services, except where a separate written agreement has been executed with the Client. Any amendments to the Public Offer may be made upon the agreed initiative of an individual Service Provider. The Administrator is responsible for the technical posting of the updated version. The revised Public Offer takes effect upon its publication on the Website.

1.5. The Service Provider shall render the Services within a reasonable period unless a different timeframe has been specifically agreed upon by the Client and the Service Provider. 1.6. The prices and terms of Services listed on the Website are approximate and may vary from the actual cost of Services. The actual cost is determined by agreement between the Service Provider and the Client, taking into account the specifics of the Order and the nature of the Services to be provided. 1.7. By mutual consent, the Client and the Service Provider may enter into a separate agreement to govern their legal relationship. If such a separate agreement is executed, the terms of this Public Offer Agreement shall not apply to those legal relations.

1.8. Communication between the Client and the Service Provider shall be conducted through the Administrator by any convenient means, including but not limited to postal mail, email, messaging apps, other software, and online meetings via specialized communication tools. Any information transmitted by one Party to the other through these communication channels shall be deemed delivered and read by the recipient upon receipt or upon obtaining electronic confirmation of delivery.

1.9. Full or partial payment of the Service Provider's invoice by the Client shall be deemed equivalent to the Client's personal signature on the Agreement (signifying acceptance) and constitutes the Client's full and unconditional acceptance of the terms of this Agreement without any reservations or conditions, in accordance with Article 642 of the Civil Code of Ukraine. By accepting the Service Provider's offer (public offer), the Client agrees to all terms of this Agreement and confirms an understanding of its content and the legal consequences of entering into this Agreement.

2. CLIENT'S RIGHTS AND OBLIGATIONS

2.1. The Client is entitled to:

2.1.1. Contact the Service Provider at any time during the term of the Agreement with oral or written inquiries regarding the Client's obligations under the Agreement or the provision of Services. The Service Provider shall respond to written inquiries either verbally or through correspondence via email or messaging apps.

2.1.2. Oversee the Service Provider's fulfillment of its obligations and request a report on Services rendered at any stage of performance. The report may be provided orally or in writing, including via email or other communication methods (messaging platforms).

2.1.3. Should the Service Provider refuse to fulfill its obligations under this Agreement or fail to meet the service deadlines set forth herein, except in cases specified in clauses 2.2, 2.3, 2.4, 3.1.3, and 3.3 of this Agreement, the Client shall have the right to terminate the Agreement early. The Service Provider's refusal to perform under this Agreement must be communicated in writing and delivered by postal mail, messaging platforms (such as Viber, WhatsApp, Telegram, Facebook, Instagram, etc.), or email.

2.2. The breach of stipulated deadlines for Service provision by the Service Provider will be considered an unjustifiable lapse in meeting the agreed-upon timeframes. Failure to meet deadlines for service provision shall not be deemed as such if it results from:

- objective circumstances beyond the control of the Parties and unknown to them at the time of executing this Agreement;
- force majeure events, including martial law or other acts of war in Ukraine; - prior notification by the Service Provider to the Client regarding a delay due to any circumstances, where the Parties have agreed verbally or in writing on a revised delivery date; - delays arising from the Client's actions or omissions, or the Client providing inaccurate or incomplete information or documentation;
- delays resulting from the actions or inactions of government authorities, local councils, courts of any jurisdiction, or other individuals or entities whose actions affect the provision of Services to the Client.

2.3. The Client is obligated to:

2.3.1. Provide accurate information and documents specified by the Service Provider as necessary (communicated orally or in writing via mobile communication, email, or messaging platforms) to fulfill its obligations under this Agreement, within the timeframe established by the Service Provider, but no later than 30 calendar days.

2.3.2. Make payment for the Services before they commence, in accordance with the price agreed upon with the Service Provider. Payment shall be verified by a bank receipt or other confirmation of payment.

2.3.3. Provide a power of attorney to the Service Provider and its employee(s) or engaged parties, as necessary (upon request by the Service Provider and within the timeframe specified, but no later than 30 calendar days), to perform all actions required for the provision of the Service. 2.3.4. Submit to the Service Provider all documents necessary to fulfill its obligations, depending on the specific Service and information identified by the Service Provider as essential for service delivery. The Service Provider shall establish the requirements for the form and content of the documents

submitted by the Client under this Agreement and may request any documents deemed necessary to provide the Services under this Agreement.

The Service Provider shall not be liable for failure to provide or delay in providing Services under this Agreement if:

- The Client fails to submit the necessary documents, or submits them incompletely, within the timeframe specified for Service provision (communicated in writing via mobile communication, email, or messaging platforms) but no later than 30 calendar days.
- The Client submits inaccurate (including forged) documents.
- The Client has provided inaccurate or false information that has impacted or may impact the Service Provider's ability to deliver the Services.
- The Client has failed to complete the necessary notarization, consular legalization, or apostille certification of documents.

Documents must be submitted as copies or originals either by direct hand delivery to the Service Provider or through personal postal dispatch.

2.3.5. Complete, within the timeframes agreed upon with the Service Provider, all actions required to be performed personally by the Client, including but not limited to issuing power of attorney to the Service Provider, approving document content, providing documents (or their copies), ensuring that authorized representatives sign necessary documents for the fulfillment of this Agreement, making required budget payments, and paying applicable taxes and fees.

2.3.6. Pay for the Services of the Service Provider in a timely and complete manner. The Client assumes sole responsibility for the accuracy of the payments made. 2.3.7. If the complexity of the work under the Agreement increases or additional time is required due to extra responsibilities assigned by the Client to the Service Provider (including, but not limited to

obtaining specific documents on behalf of the Client, translating documents, creating notarized copies, or performing other actions on behalf of and for the Client that are necessary for the Service Provider to deliver the services), the Client shall, upon the Service Provider's request, pay for these additional services and/or reimburse the associated expenses.

If the complexity of the work or the time required for its completion increases due to specific requests from the Client that were not agreed upon by the Parties at the time of entering into the Agreement, or due to circumstances impacting the provision of Services arising from the Client's actions (including, but not limited to delays in attending a notary appointment necessitating rescheduling, delays in submitting documents resulting in additional waiting time by the Service Provider's representative), the Client shall, at the request and discretion of the Service Provider, either pay for these additional Services at the Service Provider's standard rates or compensate for the additional time at a rate of 4,000 UAH per hour (or the equivalent of USD 100 at the official NBU exchange rate on the date of compensation or invoicing) for attorney services, and/or 2,000 UAH per hour (or the equivalent of USD 50 at the official NBU exchange rate on the date of compensation or invoicing) for legal assistant services.

2.3.8. Refrain from any actions that may harm or undermine the honor, dignity, or business reputation of the Service Provider, Administrator, other Clients, or any other individuals involved in the service delivery process.

2.3.9. Promptly notify the Service Provider of any changes to their details, circumstances, or facts

that are material to the provision of services under this Agreement;

2.3.10. The Client shall not copy or distribute any consultations, materials, explanations, or other information received in connection with this Agreement without the written consent of the Service Provider. If the Client fails to comply with this provision, they shall be obligated to pay the Service Provider an additional amount equal to ten times the value of the order.

2.4. If the Client fails to fulfill their obligations under this Agreement, provides inaccurate information, or submits documents containing false information, the Service Provider shall be released from liability for non-performance or improper performance of its obligations. The Client acknowledges and agrees that the Service Provider shall not be liable for any non performance or improper performance of its obligations under this Agreement arising from the non performance or improper performance of duties by employees or representatives of third parties (such as delivery services, government agencies, etc.), or from unlawful actions or decisions by third parties, whether individuals (employees, representatives) or legal entities (courts, governmental authorities). 2.5. For the purposes of executing the provisions of this Agreement, the Client authorizes the Service Provider to act on the Client's behalf, including taking or refraining from actions that carry legal consequences.

3. RIGHTS AND OBLIGATIONS OF THE SERVICE PROVIDER

3.1. The Service Provider is entitled to:

3.1.1. Assign its rights and obligations under this Agreement to third parties at its discretion; however, the Service Provider shall remain liable for the actions or omissions of such parties. 3.1.2. Share information, including personal data and confidential information received from the Client in the course of executing this Agreement, with third parties without the Client's written consent. The Service Provider shall adhere to the Privacy Policy requirements when disclosing information and data to third parties.

3.1.3. Terminate the provision of Services under this Agreement and unilaterally cancel the

Agreement, with notification to the Client via telephone, email, or messaging platforms (Viber, WhatsApp, Telegram, Facebook, Instagram, etc.), in the following circumstances:

3.1.3.1 The Client interferes with the service process without the Service Provider's consent. Interference includes any attempt by the Client to influence the outcome or process of service delivery, engaging other service providers to perform the agreed-upon Services, or any other actions or omissions by the Client, undertaken independently and without the Service Provider's knowledge or written consent, that relate to or impact the Service delivery process or its outcome. 3.1.3.2. The Client takes any action to recover funds previously paid to the Service Provider.

3.2. The Service Provider shall:

3.2.1. Promptly (within one working day) respond to the Client's inquiries. The information provided by the Service Provider in response to the Client's inquiries is related solely to the Service delivery process and does not constitute legal advice. The Client may use the information provided at their discretion without the Service Provider's approval; however, the Service Provider is not liable for any actions the Client undertakes independently, based on their own interpretation of the information received without prior consultation with the Service Provider.

3.2.2 Define the form and scope of the documents and information provided by the Client that are

necessary to fulfill the Order, in accordance with applicable law and based on the Service Provider's expertise and experience. Should there be any changes in legislation or legal practice, the Client agrees, upon the Service Provider's request, to provide any additional documents or information required for the provision of Services under this Agreement within the timeframes specified by the Service Provider.

3.2.3. Perform the Services within the agreed timeframe and under the agreed terms. The agreed timeframe begins once the Client has provided all documents and information specified by the Service Provider and signed all required documents as requested by the Service Provider. Upon completion of the Services under this Agreement, the Service Provider shall notify the Client either verbally, in writing, or via messaging platforms (Viber, WhatsApp, Telegram, Facebook, Instagram, etc.), mobile communication, postal mail, fax, or email.

3.2.4. Promptly notify the Client of any inability to execute their instructions or any complications arising during the performance of the assignment.

3.3. If the Client refuses to continue receiving Services under this Agreement, or if there is a pattern of systematic non-fulfillment (three or more instances) of the Client's obligations under this Agreement, or if the process of providing Services is interrupted due to the Client's actions for more than three months from the date of acceptance of this Agreement, the Service Provider reserves the right to terminate this Agreement early. The Service Provider shall inform the Client of such termination in writing via messaging platforms (Viber, WhatsApp, Telegram, Facebook, Instagram, etc.), mobile communication, postal mail, fax, or email.

3.4. Official payments, banking services, notary fees, translation services, and other official expenses are not included in the cost of the Services provided by the Service Provider. Such expenses shall be borne by the Client separately and/or reimbursed to the Service Provider prior to the commencement of service delivery unless otherwise agreed in writing between the Client and the Service Provider.

4. PAYMENT TERMS AND CONDITIONS

4.1. Payment for the Services shall be made in accordance with the prices agreed upon by the Parties and specified in the invoice issued by the Service Provider. Prices listed on the Website may differ from those agreed upon by the Parties if there are facts or circumstances that require additional time or resources from the Service Provider's employees, or if objective circumstances arise that necessitate an increase in the cost of the Services. Additionally, the Service Provider reserves the right to adjust the pricing based on the Services provided to the Client.

4.2. The cost of services in foreign currency shall be determined according to the exchange rate established by PJSC "CB "PRIVATBANK" on the date the invoice is issued. 4.3. An invoice for the Services (invoice, bill) shall be issued to the Client after the Parties have agreed on the cost of the Services, expenses, and other relevant factors pertaining to the provision of the Services. The Client's payment for the Services rendered by the Service Provider shall serve as confirmation of the Client's acceptance to purchase the Services under the terms of this Public Offer Agreement and the agreed Order.

4.4. Following notification from the Service Provider regarding the completion of the Services under this Agreement, the Client is obligated to accept the results of the Services provided (including documents, written and oral consultations, etc.). The Client's refusal to accept the results of the Services, or any delay in accepting the results, shall not be deemed a breach of the Service Provider's obligations under this Agreement.

4.5. Expenses necessary for the provision of Services by the Service Provider shall be reimbursed by

the Client in advance. The Service Provider reserves the right to postpone the commencement of Services until reimbursement of these expenses is received.

4.6. The Client's unilateral refusal of paid Services does not entitle the Client to a refund for the Services rendered.

4.7. In the event of termination of the Agreement for the reasons specified in clauses 3.3 and 3.1.3.2 of this Agreement, the Services shall be deemed rendered, and the cost of the Services shall equal the amount of payments made by the Client under this Agreement.

5. SERVICE PROVISION PROCESS

5.1. The Services shall be provided by the Service Provider in accordance with high professional standards. The Service Provider agrees to deliver the Services in a timely and high-quality manner, within the terms agreed upon with the Client.

5.2. The Services shall be considered fully rendered by the Service Provider upon the occurrence of one of the following conditions:

- The Client has received consultation Services following payment for such Services. - The Client has received a document, certificate, information, or any other agreed-upon outcome of the Services performed by the Service Provider. Confirmation of the transfer of documents may include an Acceptance Certificate, a postal receipt, or a notification sent to the Client via messaging platforms (Telegram, WhatsApp, Viber, etc.), telephone communication, or email from the Service Provider. - The Client has signed the Acceptance Certificate for the Services rendered. - The Client has paid the invoice (bill, pro forma invoice) issued by the Service Provider for the Services rendered. - The Client has received notification regarding the readiness to collect documents that must be retrieved in person.
- The Client has failed to provide the information or documents requested by the Service Provider within the agreed timeframe, or has not taken action or refrained from action as specified by the Service Provider.
- In other cases as stipulated by the laws of Ukraine or this Agreement.

5.3. The invoice shall be deemed a document confirming the provision of Services by the Parties, provided that the following requirements are met:

5.3.1. The invoice includes the following information:

- The date and number of issuance;
- The names and details of the Parties;
- The description, scope, and cost of the Services rendered;
- Payment details;
- The personal or qualified electronic signature of the Service Provider.

5.3.2. If necessary, the receipt of payment for the Services rendered under the invoice may be evidenced by a bank statement, certificate, or other appropriate document provided by the Service Provider.

5.4. The invoice may be issued electronically in compliance with the requirements of the Law of Ukraine "On Electronic Documents and Electronic Document Management." 5.5. In cases where the

services have been prepaid in full, the completion of such services may be confirmed by any of the methods outlined in clause 5.2 of this Agreement. Additionally, if separately agreed upon by the Parties, confirmation may include a signed Acceptance Certificate, a postal receipt, or an appropriate notification sent to the Client via messaging apps (such as Telegram, WhatsApp, Viber, etc.) or email from the Service Provider. The Parties agree that signing a service delivery certificate is not mandatory.

5.6. Upon acceptance of the Services, the Client has the right to refuse acceptance if he can demonstrate evidence of inadequate quality or untimely provision of the Services attributable to the Service Provider's fault. In such an event, the Parties shall agree upon the elimination of the deficiencies.

5.7. The Services shall be deemed to have been rendered properly, timely, in full scope, and accepted by the Client if the Client has no justified claims and, within five (5) calendar days from the date of confirmation of the completion of the Services, in the manner specified in clauses 5.5 and 5.6 of this Agreement, the Service Provider does not receive from the Client any substantiated remarks or objections in writing, transmitted via mobile/electronic communication or messaging services, regarding the quality of the Services provided. In such a case, the Services shall be considered to comply with the terms of the Agreement and are accepted by the Client without any reservations.

6. LIABILITY OF THE PARTIES AND DISPUTE RESOLUTION

6.1. Any disputes or disagreements arising out of or in connection with this Agreement shall be resolved by the Parties through negotiations, with mandatory compliance with pre-litigation dispute resolution procedures. If the Parties are unable to reach an agreement, all disputes concerning the performance of this Agreement shall be settled by the competent courts in accordance with the applicable laws of Ukraine.

6.2. In the event that the Service Provider refuses to perform its obligations under this Agreement or fails to meet the deadlines for completing the Services stipulated herein, except in cases where the Client fails to fulfill its obligations as specified in Section 2 of this Agreement or in circumstances outlined in clause 3.1.3, the Service Provider shall pay the Client a penalty in a fixed amount equal to five percent (5%) of the total cost of the Services.

6.3. The Client shall indemnify and hold harmless the Service Provider and/or the Administrator from any and all losses, including actual damages, lost profits, and any harm to business reputation, incurred as a result of actions or omissions by the Client, its employees, or agents. This indemnification obligation includes, without limitation, the Client's duty to reimburse the Service Provider for legal expenses calculated at a rate of 4,000 UAH per hour for services rendered by any subcontractor engaged by the Service Provider (with time tracked using the Clockify time-tracking tool), provided that the Client's initiation of a claim was due to abuse of procedural rights, defamation, other intentional misconduct, or related to an alleged "erroneous transfer of funds" to the Service Provider.

Under the provisions set forth in the first paragraph of this clause, the Client shall also be liable to compensate for any damages caused by the Client that result in the infringement, to any degree, of the rights and legally protected interests, honor, dignity, and business reputation of the Service Provider and/or the Administrator and/or other persons. This includes, but is not limited to, the dissemination of information, advertisements, or reviews that may negatively affect the honor, dignity, and business reputation of the Service Provider and/or the Administrator and/or other persons.

6.4. Neither Party shall be held liable for any failure to perform or improper performance of their obligations under this Agreement if such failure results from circumstances that were unforeseeable

at the time of entering into this Agreement and/or constitute force majeure events. Should circumstances arise that render it impossible for either Party to fully or partially fulfill their obligations under this Agreement, circumstances which were unknown and could not have been known to the Parties at the time of contracting and which qualify as force majeure, the Parties are

obligated to promptly notify each other of the occurrence of such circumstances, but in any event no later than thirty (30) calendar days from the date such circumstances arise.

6.5. The Administrator shall not be liable to the Service Provider or the Client for any damages they may suffer arising from intentional or negligent breach of any provision of this Agreement, or as a result of unauthorized access to communications by any third party.

6.6 The Website Administrator shall not be liable for:

6.6.1. Any delays or failures in the execution of transactions resulting from force majeure events or due to malfunctions in telecommunications, computer, electrical, or other related systems. 6.6.2. Actions of funds transfer systems, banks, payment systems, and any delays associated with their operation.

7. DURATION OF THE AGREEMENT

7.1. This Agreement shall become effective upon its acceptance and shall remain in force until both Parties have fully performed their obligations.

7.2. Either Party has the right to initiate the termination of this Agreement. The Party initiating termination shall notify the other Party of its intention to terminate no later than fourteen (14) calendar days in advance. Notice shall be deemed duly given if sent by registered mail, through messaging applications (such as Telegram, WhatsApp, Viber, etc.), via email, or by telephone communication.

8. CONFIDENTIALITY

8.1. The Service Provider shall maintain the confidentiality of all information and documents received from the Client, in accordance with the Privacy Policy.

8.2. The Service Provider shall ensure the proper storage of such information and documentation and shall protect them from theft, damage, loss, or unauthorized access, except where such transfer or disclosure is made to governmental authorities (including law enforcement agencies) in compliance with applicable Ukrainian law.

8.3. By accepting this Agreement, the Customer confirms that they voluntarily, knowingly, and expressly provide the Administrator and/or Service Provider with their consent to the processing of the personal data provided by the Customer for the purposes of entering into, performing, and terminating this Agreement, providing the services ordered by the Customer, processing payments, communicating with the Customer, preparing documents, arranging consultations, administering the order, and sending informational and marketing communications within the scope set out in this clause.

The personal data that may be processed under this Agreement includes the Customer's surname, first name, patronymic, telephone number, email address, messenger account details, mailing address, document details, payment information, date of birth, where provided by the Customer, as well as any other personal data that the Customer voluntarily provides to the Administrator and/or Service Provider for the purpose of receiving services or communicating with them.

The Customer agrees that the Administrator and/or Service Provider may use the contact details provided by the Customer to send service communications related to the performance of this Agreement, including communications concerning the status of the order, payments, deadlines, documents, requests for clarification or additional information, the scheduling of consultations, or the provision of services.

The Customer also consents to receiving informational and marketing communications from the Administrator and/or Service Provider, including communications concerning changes in legislation and law enforcement practice, news, analytical materials, reminders, offers for additional or related legal, consulting, accounting, or other services, special offers, invitations to consultations, and holiday or other event greetings, where the relevant contact details have been provided by the Customer.

Such communications may be sent by email, telephone, SMS, messenger applications, mobile applications, social media, or other communication channels provided by the Customer to the Administrator and/or Service Provider.

The Administrator and/or Service Provider shall not use the content of the Customer's inquiry, the circumstances of the Customer's case, documents provided by the Customer, information protected by attorney-client privilege, confidential information, or any other information obtained in the course of providing legal assistance for informational or marketing communications where such use could disclose the nature of the Customer's inquiry or any other confidential information.

The Customer may withdraw their consent to receiving informational and marketing communications at any time by using the unsubscribe function provided in the relevant communication, replying with the word "STOP" or another message indicating their refusal to receive such communications, or contacting the email address specified in the Privacy Policy.

The Customer's refusal to receive informational and marketing communications shall not affect the validity of this Agreement, the provision of the services ordered by the Customer, or the Administrator's and/or Service Provider's right to send service communications that are necessary for the performance of this Agreement.

8.4. To fulfill the terms of this Agreement, the Service Provider may disclose personal data to third parties, such as notaries and translators, and may use this data to submit petitions, applications, inquiries, and legal requests on behalf of the Client to government authorities, local self-government bodies, individuals, and legal entities.

8.5. By entering into this Agreement, the Client acknowledges that they have been informed (without the need for additional notice) of their rights as a data subject under the Law of Ukraine

"On Personal Data Protection," the purposes for which their personal data will be processed, the nature and content of the personal data collected, and the conditions under which third parties may access their personal data.

9. INTELLECTUAL PROPERTY RIGHTS

9.1. The Service Provider retains exclusive rights to all intellectual property created during the

execution of this Agreement, including rights granted under the laws of Ukraine and international legal acts.

9.2. The Service Provider's exclusive rights extend to all completed intellectual property objects (in electronic, paper, or other forms) as well as to any materials generated during their creation. This includes audio and video recordings, regardless of language or form of expression, data compilations, software, and encompasses consultations and explanations provided via ZOOM and in writing.

10. DISCLAIMER

10.1. The Client acknowledges and agrees that any materials or information presented on the Website <https://pravdop.com/> do not constitute legal advice and should not be relied upon without consulting legal counsel regarding the Client's specific circumstances.

10.2. All proprietary rights to the materials are held by the owner of the Website <https://pravdop.com/>. Materials or any other intellectual property displayed on the Website may not be used without the express permission of the rights holder. By accepting the terms of this Agreement, the Client agrees not to use any materials posted on the aforementioned Website for their own purposes without prior authorization.

10.3. The obligations of the Service Provider to the Client, including the scope, cost, and timelines of the services to be provided, shall be agreed upon with the Client prior to the execution of this Agreement. The Client acknowledges that any modifications to the order, if such changes require additional work from the Service Provider, may only be made with the mutual consent of both parties and upon the Client's agreement to pay additional fees for the Services.

11. MISCELLANEOUS

11.1. This Agreement shall apply to all Clients except those who enter into a separate contract with the Service Provider.

ADDRESSES AND DETAILS OF THE SERVICE PROVIDERS:

LLC "Law Firm 'Pravova Dopomoga'"

Director: Maryna Serhiivna Losenko

Address: 77 Sichovykh Striltsiv Street, Kyiv, 04050, Ukraine

Telephone: +380 800 201 958

Email: pravdop.client@gmail.com

Individual Entrepreneur: Volodymyr Oleksandrovych Hurlov

Telephone: +380 800 201 958

Email: vg@pravdop.com

Individual Entrepreneur: Tetiana Dmytrivna Hlynchak

Telephone: +380 800 201 958

Email: hlynchak.t@pravdop.com

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