

Pravova Dopomoga Law Company, hereinafter referred to as the Contractor, offers any individual or legal entity, hereinafter referred to as the Client, to order any legal services presented on the Contractor's website, hereinafter referred to as the Services.

When ordering on the website and paying for the services, the Client voluntarily confirms the fact of acquaintance and consent to all the provisions set forth below:

## **1. GENERAL PROVISIONS**

1.1. This Agreement is a public offer and does not require signing (in accordance with Article 633, 641 and Chapter 63 of the Civil Code of Ukraine). The Public Offer Agreement has legal force and equivalent to an agreement signed on paper. This Agreement contains all essential terms and conditions of providing distance legal services, i.e. through the Internet, excluding the possibility of the Client's direct access to the Services.

1.2. When accepting the terms and conditions of this Agreement (i.e. the public offer agreement of an online store), a natural person (or a legal entity), becomes the Client. The Public Offer Agreement shall be considered accepted (confirmed) after the Client makes the initial payment for the order in the amount of 10% under the deal.

1.3. The Contractor provides legal services through the Internet resource:  
<https://pravdop.com/>.

1.4. The Contractor reserves the right to change the terms and conditions of this Agreement without prior notice.

## **2. CLIENT'S RIGHTS AND OBLIGATIONS**

2.1. The Client shall have the right to make requests to the Contractor at any time in a written and oral form within the scope of the Agreement. The Contractor shall respond to the Client's written requests orally or by e-mail.

2.2. The Client shall have the right to monitor the performance by the Contractor of its obligations, to make requests for performance reports at any stage of cooperation.

2.3. If the Contractor refuses to perform its obligations under the Agreement or fails to comply with the terms of service delivery set forth herein, except as provided in Clauses 2.5. and 3.7. of the Agreement, the Client shall be entitled to apply the provisions of clause 4.2 of the Agreement and to early terminate the Agreement by sending a written notice to the Contractor by mail, fax or e-mail.

2.4. The Client is obliged to:

2.4.1. Provide the Contractor with the information which the Contractor will specify (in a written or oral form by means of cellular communication, e-mail, messengers) as required to perform its obligations under the Agreement.

2.4.2. Prior to the commencement of the provision of the Services, the Client shall make a payment in the amount agreed with the Contractor. Receipt of the payment shall be confirmed by a bank receipt or in any other way.

2.4.3. Execute a Power of Attorney for the Contractor and/or its employee(s) in order for the Contractor to take all necessary actions (upon the Contractor's request) related to the provision of the Service.

2.4.4. Provide the Contractor with the documents which it may need to perform its obligations depending on the Service and Information provided by Clause 2.4.1.

Copies of documents shall be delivered to the Contractor in person or by personal mailing.

2.4.5. Carry out all necessary and required actions that the Client must perform in person within the terms agreed with the Contractor (for example: execution of a power of attorney for the Contractor, approval of the documents content, provision of documents (their copies), signing by Client's authorized persons of the documents necessary for the performance of the Agreement, making the necessary payments to the budget, etc.).

2.4.6. Pay the services provided by the Contractor in full and in a timely manner.

2.5. If the Client fails to perform its obligations under this Agreement, provides the Contractor with inaccurate information or documents containing false information, the Contractor shall not be liable for non-fulfillment or improper fulfillment of its obligations.

The Contractor shall not be liable for non-performance or improper performance of its obligations under this Agreement resulting from non-performance or improper performance of the official duties by employees (officials) of third legal entities and individuals (delivery services, state authorities, etc.), as well as due to illegal actions and decisions of third individuals (employees, officials) and legal entities (courts, state authorities).

2.6. The Client grants the Contractor the right to represent his/her interests and to take actions that create legal consequences in order for the Customer to perform its obligations under this Agreement.

### **3. CONTRACTOR'S RIGHTS AND OBLIGATIONS**

3.1. The Contractor may assign or delegate its rights or obligations pursuant to this Agreement to third parties only upon prior written consent of the Client.

3.2. The Contractor shall be entitled to disclose the information received from the Client in the course of performing the Agreement to third parties without the Client's written consent.

3.3. The Contractor shall promptly respond to the Client's requests. The answers shall have informational and advisory status. The Client may, without the Contractor's permission, use the information provided in answer to the request at his/her own discretion.

Caution: The answers do not have scientific, journalistic or practical status. Neither can they be published.

3.4. The Contractor determines the forms and volumes of documents and information to be provided by the Client in order for the Contractor to perform its obligations in accordance with the requirements of the current legislation and based on its own knowledge and practice.

3.5. The Contractor shall deliver its Services within the period agreed with the Client. The agreed period starts with the Client's full performance of its obligations under clause 2.4. of the Agreement and signing of all documents provided by the Contractor. The Contractor shall notify the Client of the completion of the Services under the Agreement in a written or oral form, by phone, regular mail, fax or e-mail.

3.6. The Contractor shall notify the Client without any delay about impossibility to perform an order or about complications arising in the process of order performance.

3.7. In case of the Client's refusal to continue cooperation under this Agreement, systematic failures to perform his/her obligations under the Agreement, suspension of service delivery due to the Client's fault for the period of more than three months from the date of acceptance of this Agreement, the Contractor shall be entitled to early terminate this Agreement by serving written notice on the Client by means of cellular communication, mail, fax, e-mail. In this case, the price of the Services shall amount to the size of the actual payments made by the Client under the Agreement.

3.8. The price of the Contractor's Services do not cover official payments, notary fees and other payments.

#### **4. PAYMENT TERMS AND CONDITIONS**

4.1. The Services shall be paid according to the prices indicated on the Contractor's website. The Contractor reserves the right to change the price depending on the Service provided to the Client.

4.2. If the Contractor refuses to perform its obligations under the Agreement or fails to comply with the terms of service delivery set forth herein, except as provided in Clauses 2.5., 3.7. of the Agreement, the Contractor shall reimburse the Client for losses caused by non-performance or improper performance of its obligations under the Agreement. The parties shall set the Client's losses in a fixed amount: five (5) percent of the total price of the Agreement.

4.3. Upon receipt of the Contractor's notification of the completion of Services delivery under this Agreement, the Client shall be obliged to obtain the results of the Services rendered by the Contractor (documents, written and oral consultations, etc.)

4.4. The Contractor is not a VAT payer.

#### **5. FORCE MAJEURE**

5.1. Should any circumstances arise which prevent the complete or partial performance by any of the Parties of their respective obligations under this Agreement about which the Parties did not know and could not know at the time of the conclusion of this Agreement and which have character of a force majeure, the deadline for performance of obligations shall be extended to the duration of the above circumstances and/or their consequences.

5.2. The Parties shall timely notify each other of such events.

## **6. DISPUTE RESOLUTION**

6.1. The Parties shall settle any dispute, claim, question, or disagreement arising out of or relating to this Agreement by litigation taking into account the rules of judicial and administrative jurisdiction.

## **7. DURATION OF THE AGREEMENT**

7.1. The Agreement shall come into force upon its acceptance and shall be valid until the Parties fully perform their respective obligations hereunder.

7.2. Each of the Parties shall have the right to terminate this Agreement. In this case, the Party initiating the termination shall notify the other Party of its intention to terminate the Agreement not later than 2 weeks in advance. The notice shall be deemed to be duly served when it is sent by registered mail, fax or e-mail.

## **8. CONFIDENTIALITY**

8.1. The Contractor shall ensure the safety of all confidential information and documents received from the Client orally or in writing in connection with the provision of Services under this Agreement.

8.2. The Contractor shall ensure that the confidential information and documents are properly stored and protected against theft, damage, loss or unauthorized access, unless such information is transferred or disclosed to state authorities (including law enforcement agencies) in accordance with the requirements of the current legislation of Ukraine.

8.3. The obligation contained in this Article shall not apply to any confidential information that at the time of its receipt was publicly known or becomes publicly available through no act or omission of the Contractor.

## **9. MISCELLANEOUS**

9.1. This Agreement is valid for all Clients, except for those who already have a valid written Agreement with the Contractor.

The date of publication of the Agreement: 21.02.2020.

The full text of the Public Offer Agreement can be downloaded [here](#).

### **Service Payment Details**

Contractor:

off. 415, Sichovykh Striltsiv St, 77, Kyiv, 04053

PRAVOVA DOPOMOGA LAW FIRM, LIMITED LIABILITY COMPANY

EDRPOU code 36577585

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Single Tax Payer